

NAVIGO

Wayfinding Information Kiosks



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ABOUT US



RSG is a multidisciplinary company with vast expertise and industry knowledge, offering a wide range of tailored services to meet the diverse needs of our clients. Our portfolio encompasses Business Intelligence (BI), Enterprise Resource Planning (ERP), Cybersecurity, IT Services, Gaming Solutions, Marketing, Operations and Maintenance.

By leveraging our extensive capabilities, we provide organizations with a holistic package that addresses their specific requirements. Headquartered in Riyadh, Saudi Arabia, with an additional branch office in Jeddah, we are committed to delivering cutting-edge services to organizations across various industries.

Sustainability is at the core of everything we do. Our pledge is to operate ethically and responsibly by reducing our carbon footprint and minimizing the environmental impact of our operations.

OUR MISSION

At RSG, we are driven by a profound commitment to empower our customers by delivering innovative solutions using AI, Advanced Machine Learning and Big Data Analytics! We strive to support our clients efficiently, enabling them to achieve their business goals with confidence. Our commitment to sustainability goes beyond mere compliance; it is a relentless pursuit of excellence in environment protection.

OUR VISION

As a forward-thinking multidisciplinary company, RSG aspires to be a leader in innovation committed to shaping a brighter future. Since our establishment, we have consistently demonstrated excellence in our services and we aim to continue leading the industry by delivering technology solutions that drive growth and success for our clients. We aspire to contribute to the realization of Saudi Vision, aligning our efforts with the Kingdom's strategic goals for economic diversification, digital transformation and technological advancement.



OUR CORE VALUES





INNOVATION



ACCOUNTABILITY



DEDICATION



**CLIENT
SATISFACTION**



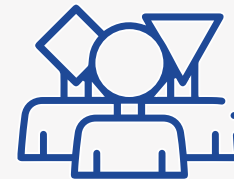
INTEGRITY



SUSTAINABILITY



QUALITY



DIVERSITY

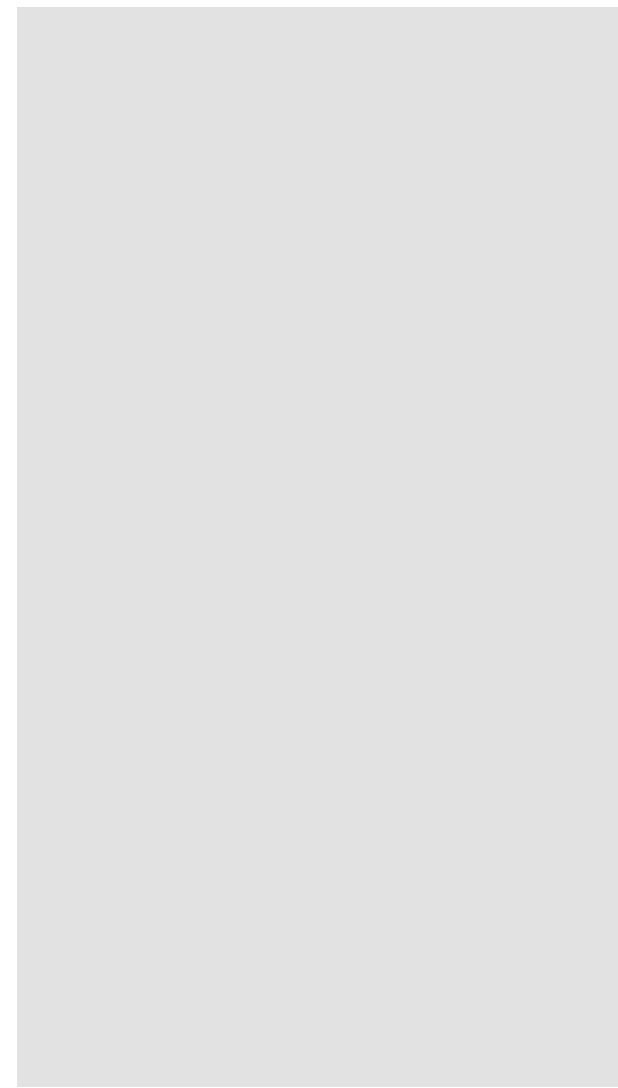


Wayfinding Information Kiosks

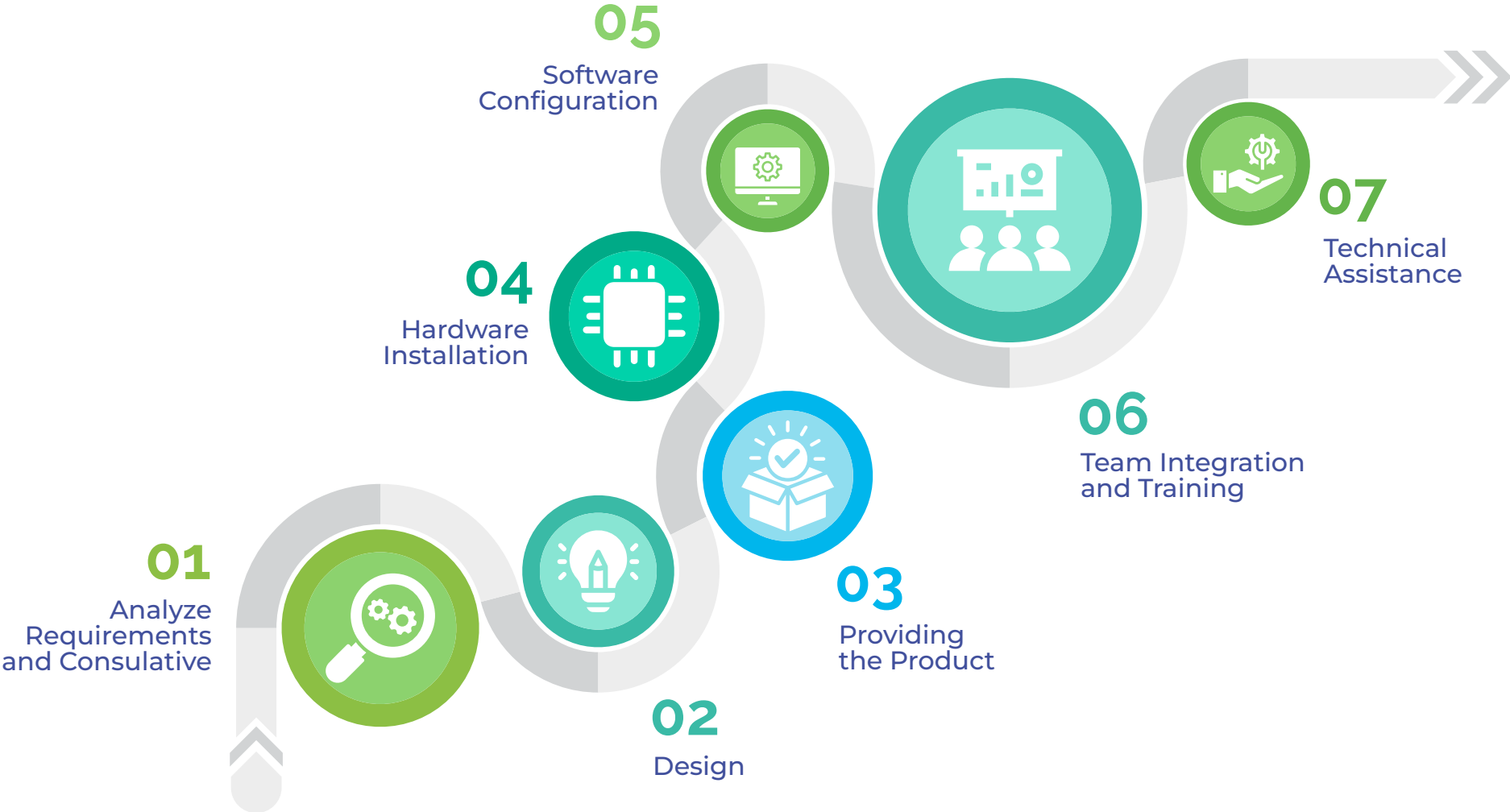
NAVIGO navigation and wayfinding information kiosks is a self-service interactive display or terminal that provides people with information and directions to help them navigate through a specific area, such as an airport, shopping mall, transportation hub, campus, or city. These kiosks are designed to assist individuals in finding their way to various destinations, points of interest, or services within the environment.

NAVIGO... Navigating with Ease!





OUR METHODOLOGY





COMPREHENSIVE SERVICES

01
CONSULTATION



02
INSTALLATION



03
MAINTENANCE



04
RENTING



NAVIGO BENEFITS

▶ **Interactive Displays**

Interactive displays grant users more control in their wayfinding experience. With these kiosks, they can input their current location and future destination and maneuver maps in real-time.

▶ **Customer Satisfaction**

Offering wayfinding services will reduce travelers or any end users frustration.

▶ **Real-time Updates**

NAVIGO's software allows for real-time updates. Additionally, Google integrations automatically refresh to reflect current weather and traffic trends.

▶ **Simplicity**

Wayfinding signage and information kiosks provide instant assistance for those who need help finding their way. Just a simple, straightforward point-to-point solution.

▶ **Integration & Accessibility**



















Digital wayfinding enables much more than point-to-point directions. It incorporates variables that static signage can't. Menus offer multiple search options.

NAVIGO KEY FEATURES

Several Languages



















English

Information Kiosk

 Popular Destinations	 Duty Free	 Restaurants & Cafés	 Prayer Timings	 Retail	 Trip Planner
 Transportation	 Flight Information	 Flight Schedule	 Currency Exchange	 Airport Maps	 Lounges
 Government Regulations	 Emergency Contacts	 Hajj and Umrah	 Google search	 Hotel Bookings	 Operating Airlines

French

cabine d'information

 Destinations Populaires	 Duty Free	 Restaurants & Cafés	 Horaires de prière	 Retail	 Planificateur de voyage
 Transport	 Information de vol	 Horaire de vol	 échange de devises	 Cartes de l'aéroport	 Salons
 Règlements Gouvernemental	 Contacts d'urgence	 Hajj et Omra	 Recherche Google	 Réservations d'hôtel	 Compagnies aériennes

Arabic

كشك المعلومات

 الوجهات المشهورة	 السوق الحرة	 مطاعم وكافيات	 اوقات الصلاة	 التجزئة	 مخطط الرحلات
 مواصلات	 معلومات الرحلة	 جدول الطيران	 حوالة نقدية	 خرائط المطار	 العائلات
 انظمة حكومية	 جهة اتصال للطوارئ	 الحج والعمرة	 بحث جوجل	 مدونات مدينية	 شركات الطيران العاملة



NAVIGO KEY FEATURES

Popular destinations & their specific details

Popular Destinations

- Restaurant
- Mall
- Shop
- Resort
- Park
- Museum
- Water Sports
- Equestrian club
- Trip
- Police Station
- Umrah Services
- Hotels



Popular Destinations

فقيه أكواريوم
Fakieh Aquarium

Fakieh Aquarium is one of the public aquarium in Saudi Arabia and offers education and entertainment by presenting the wonders of the underwater environment of the Red Sea and marvels brought from other seas and oceans around the world.

With more than 200 species including Sharks, Groupies, Stingrays, Napoleon Wrasse, Sea Horses, Murrays amongst others, the Fakieh Aquarium aim to continue expanding the sea world life with the introduction of the unique Sea Dragon later on this year.

Families can also enjoy the amazing Dolphin and Seal Lion show everyday, and later on this year, they will the opportunity to swim with the Dolphins.

Popular Destinations

فقيه أكواريوم
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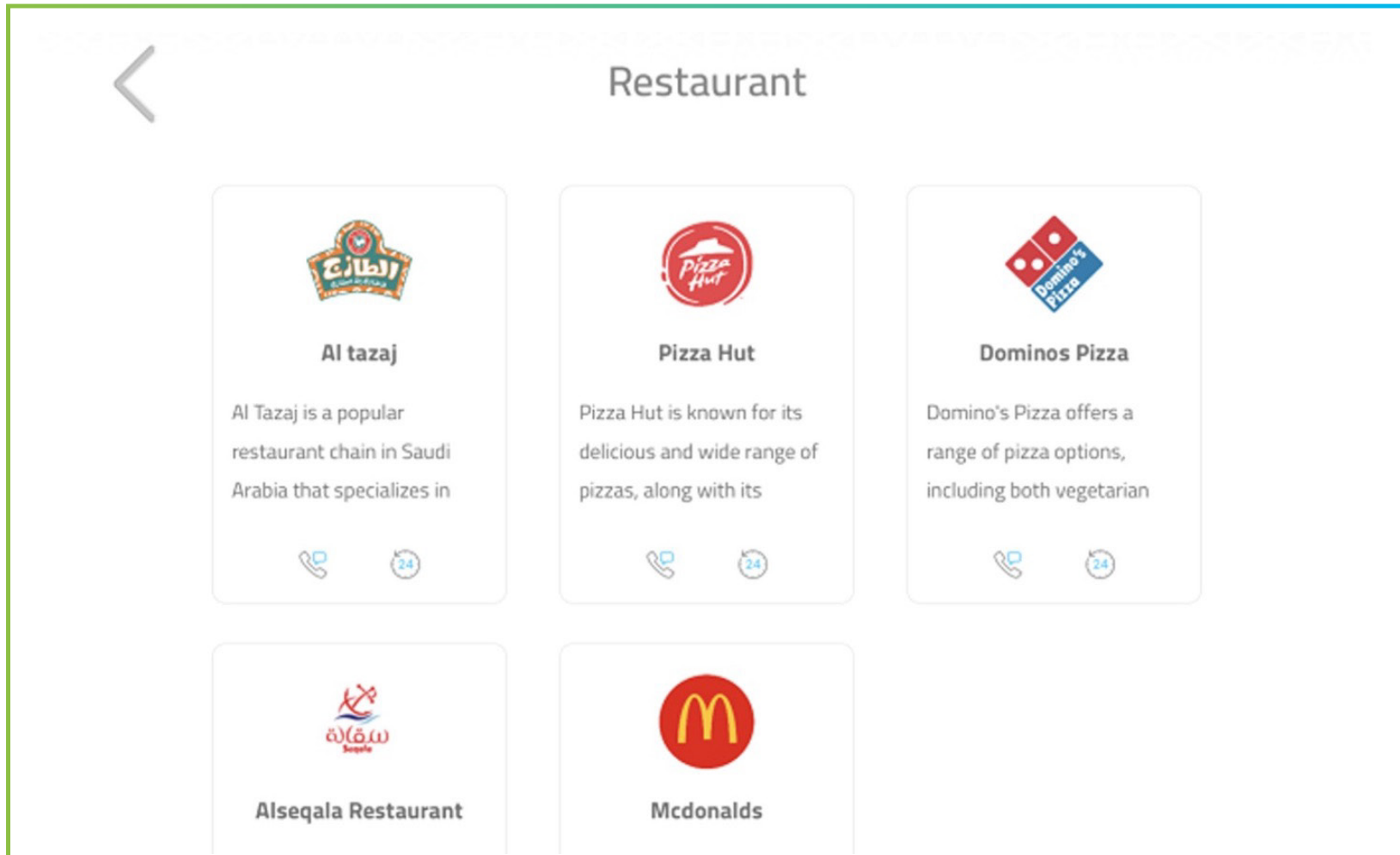
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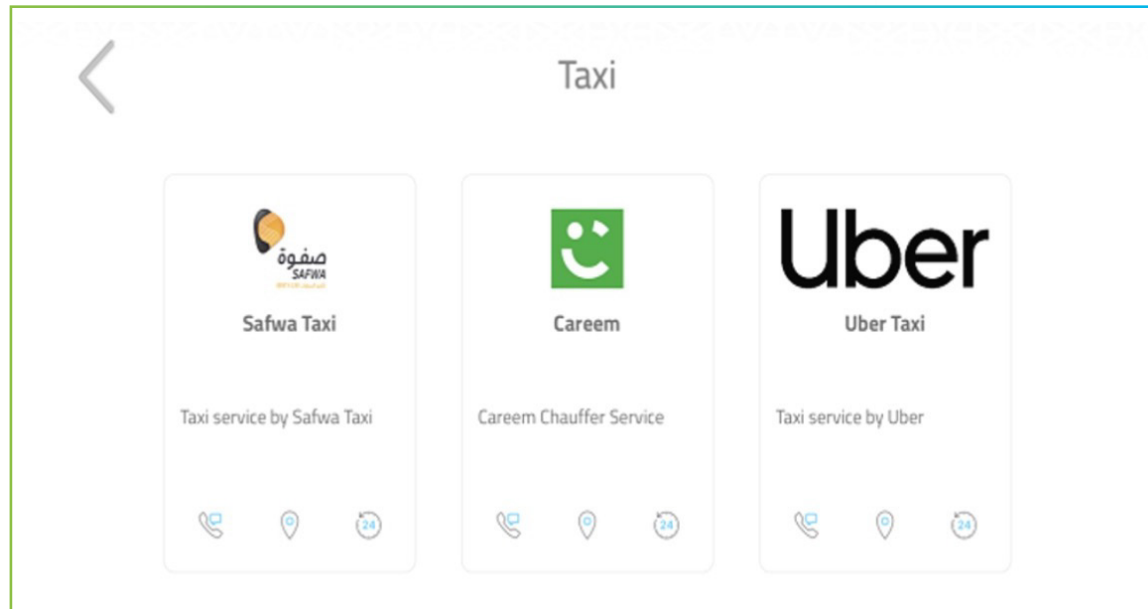
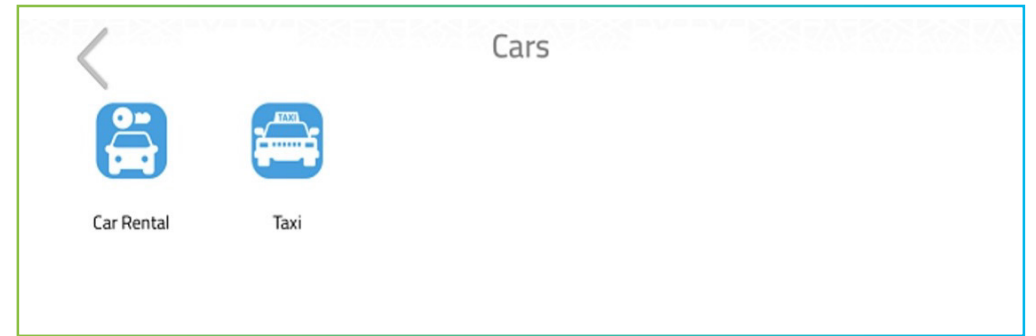
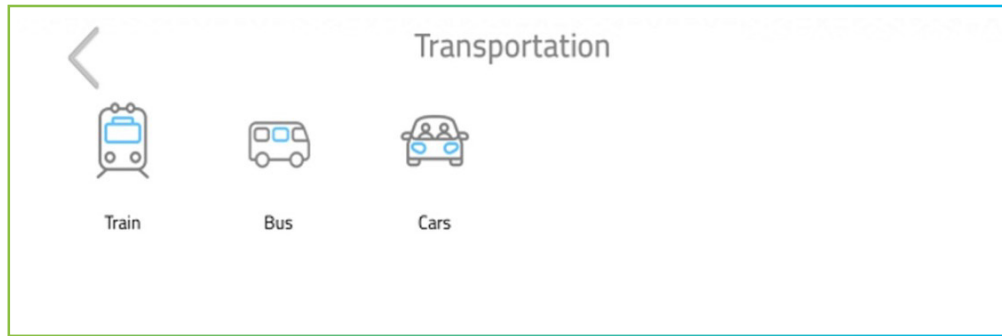
NAVIGO KEY FEATURES

Restaurants available in the venue



NAVIGO KEY FEATURES

Listing & booking transportation means




NAVIGO KEY FEATURES

Maps showing path to a selected store within the venue



NAVIGO KEY FEATURES

Page showing flight information



Flight Schedule

✈ Arrivals ✈ Departures

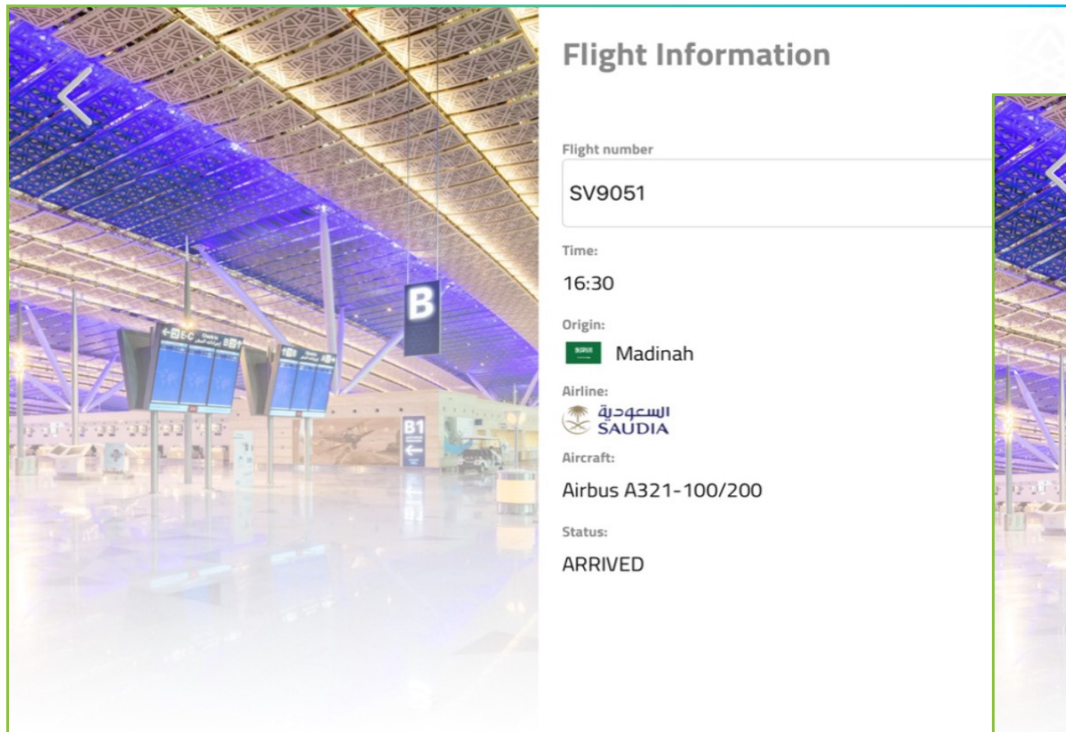
Time:	Airline:	Flight:	Origin:	Belt:	Status:
05:55	الخطوط السعودية SAUDIA	SV1325	Ha'il	15	ARRIVED
04:50	الخطوط السعودية SAUDIA	SV0705	Karachi	05	ARRIVED
02:55	flynas	XY0626	Batumi	09	ARRIVED
16:30	الخطوط السعودية SAUDIA	SV9051	Madinah		ARRIVED
05:45	الخطوط السعودية SAUDIA	SV1015	Riyadh	14	ARRIVED
03:40	الخطوط السعودية SAUDIA	SV0889	Islamabad	04	ARRIVED
14:45	الخطوط السعودية SAUDIA	SV1033	Riyadh	15	ARRIVED
07:45	الخطوط السعودية SAUDIA	SV1019	Riyadh	03	ARRIVED
10:40	flyadeal	F30382	Tabuk	01	ARRIVED
13:15	الخطوط السعودية SAUDIA	SV0727	Islamabad	05	ARRIVED
08:45	الخطوط السعودية SAUDIA	SV1021	Riyadh	14	ARRIVED
14:00	flynas	XY0502	Dubai	07	ARRIVED
21:00	الخطوط السعودية SAUDIA	SV0835	Kuala Lumpur	06	ON TIME





NAVIGO KEY FEATURES

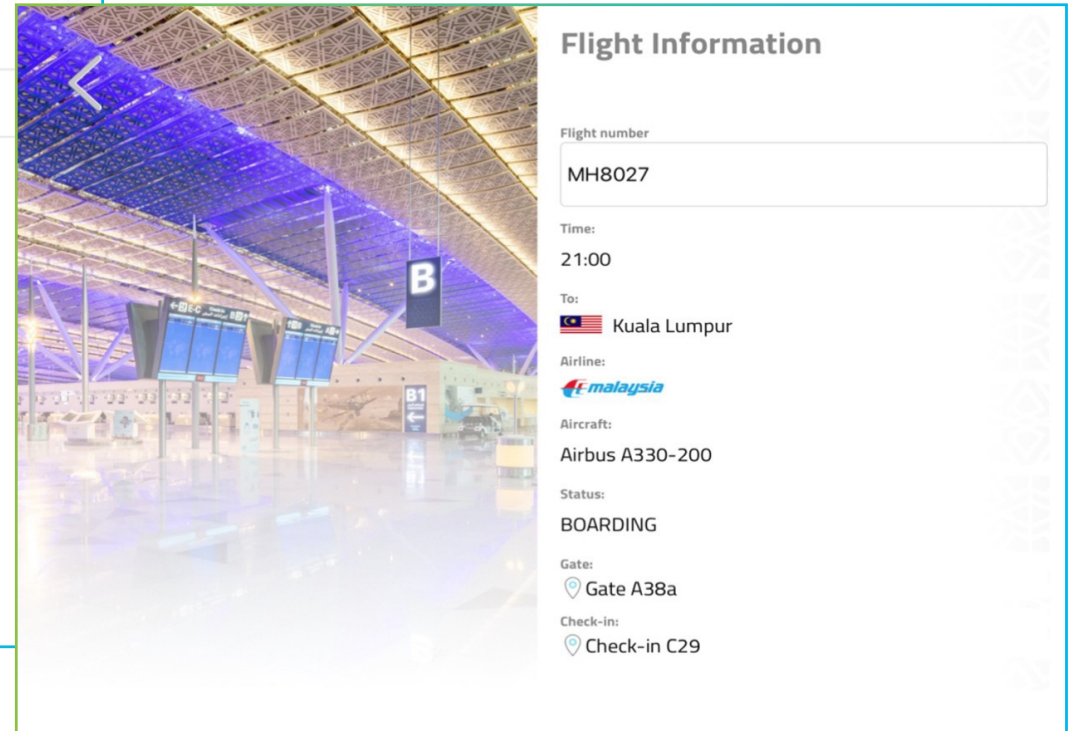
Searching a particular flight status

- ▶ Data showing arrival status of a flight in arrivals







The screenshot shows a flight information card for arrival SV9051. The card is overlaid on a background image of an airport terminal with a large, illuminated ceiling. The flight information is as follows:

Flight number	SV9051
Time:	16:30
Origin:	 Madinah
Airline:	 السعودية SAUDIA
Aircraft:	Airbus A321-100/200
Status:	ARRIVED



The screenshot shows a flight information card for departure MH8027. The card is overlaid on a background image of an airport terminal with a large, illuminated ceiling. The flight information is as follows:

Flight number	MH8027
Time:	21:00
To:	 Kuala Lumpur
Airline:	 malaysia
Aircraft:	Airbus A330-200
Status:	BOARDING
Gate:	 Gate A38a
Check-in:	 Check-in C29

- ▶ Data showing departure status of a flight in departures with Gate and Check-In

NAVIGO KEY FEATURES

Weather information

Jeddah
10:57 AM

Jeddah
Riyadh
Dammam
Madinah
Mecca

Moderate rain
29°C — max
26°C — min
Humidity %
57%
Cloud
90%
Wind / kmh
5 km/h

Today Sunday Monday Tuesday Wednesday Thursday Friday Saturday
29° 26° 34° 27° 34° 26° 35° 28° 31° 24° 27° 23° 29° 23° 29° 25°



Prayer timings

Jeddah
12:04 PM







Fajr Sunrise Dhuhr Asr Maghrib Isha
4:31 AM 5:37 AM 11:56 AM 3:27 PM 6:15 PM 7:21 PM

NAVIGO KEY FEATURES







Embassies & consulates

Emergency contacts

Consulates Guide

 Italy (+966)126421451 consolato.gedda@esteri.it	 Germany (+966)126996436 info@djidda.diplo.de	 China (+966)126163412 chinaconsul_jd_sa@mfa.gov.cn
 India	 Pakistan	 Bangladesh

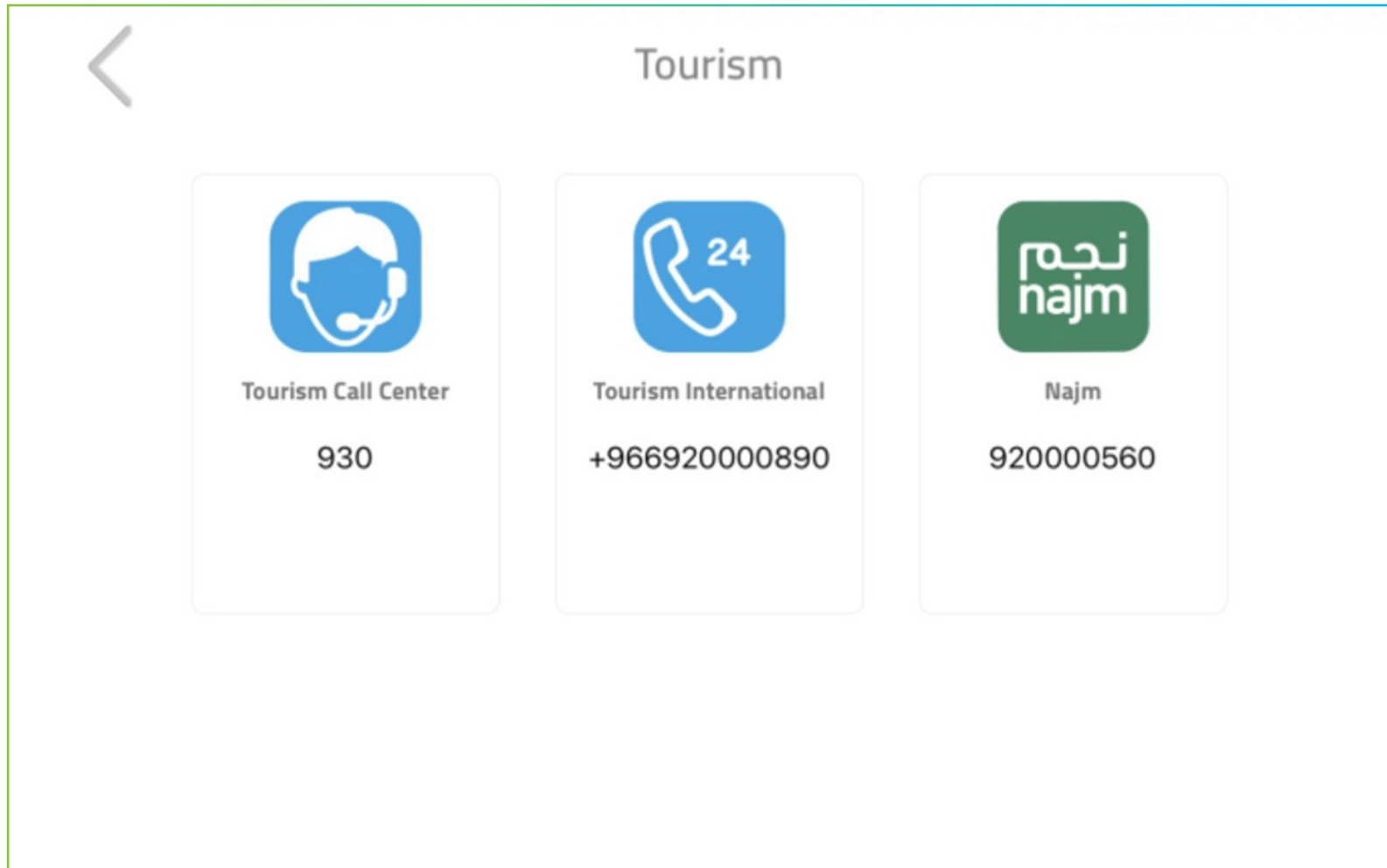
Emergency Numbers

 Ambulance 997	 Civil Defense 998	 Police 911
 Border Guard	 Lost and Found	 Traffic Accidents

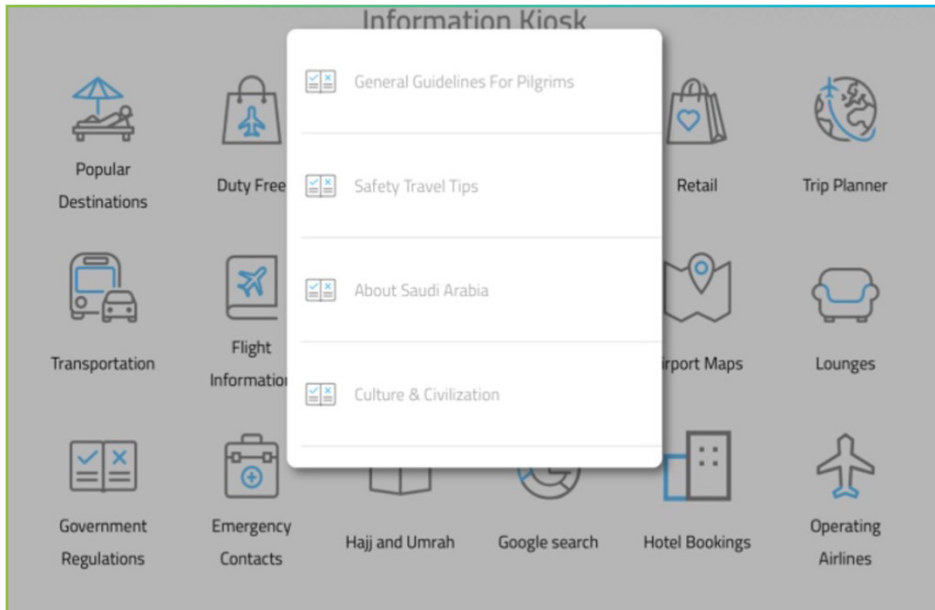


NAVIGO KEY FEATURES

Tourism and road assistance contact



NAVIGO KEY FEATURES



Important government regulations

General Guidelines For Pilgrims

Hajj Regulations

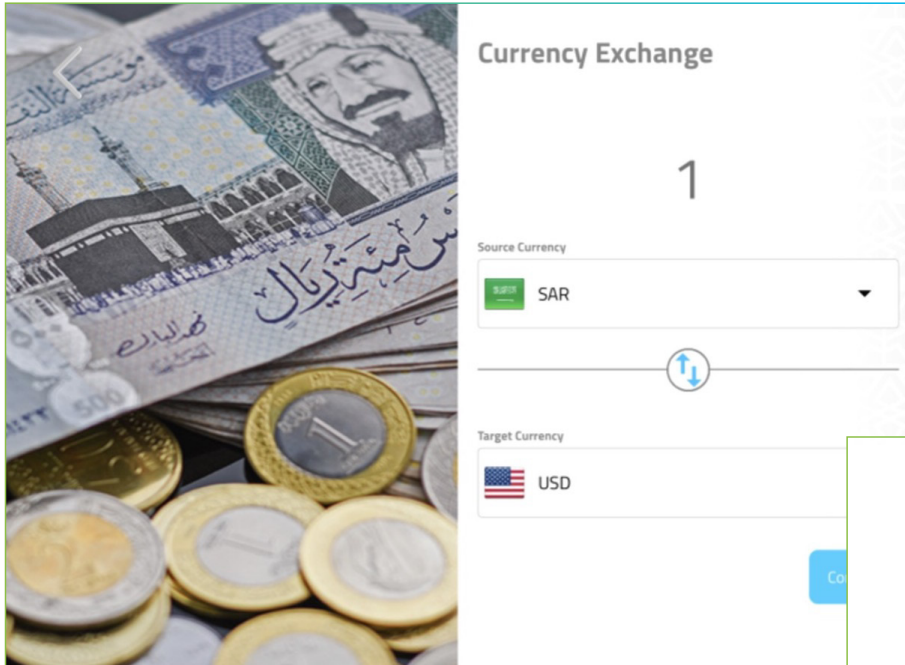
The ministry of Hajj and Umrah relies on smart systems to facilitate Hajj rituals. These systems are:

- E-track electronic system for the external pilgrims. It is an integrated system applied from the initiation of making binding contracts on housing, transportation, and catering until the departure of the pilgrims. This e-track system, and the contracts it contains, allows for transparency and monitorial capability to follow up the implementation and the extent of adherence of each party to its responsibilities under the supervision of MHU.
- The E-track electronic system for the domestic pilgrims: It is a number of systems and data found at a developed e-portal that shows the various service programs offered by the companies and agencies of domestic pilgrims. The Ministry ensures for those requesting to perform hajj the choice of

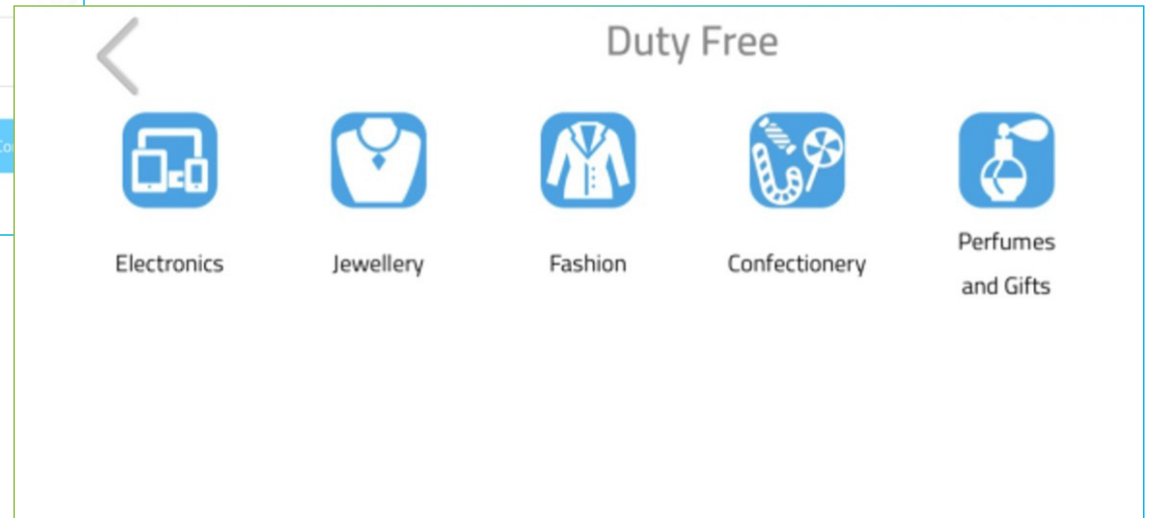


NAVIGO KEY FEATURES

Currency exchange rate

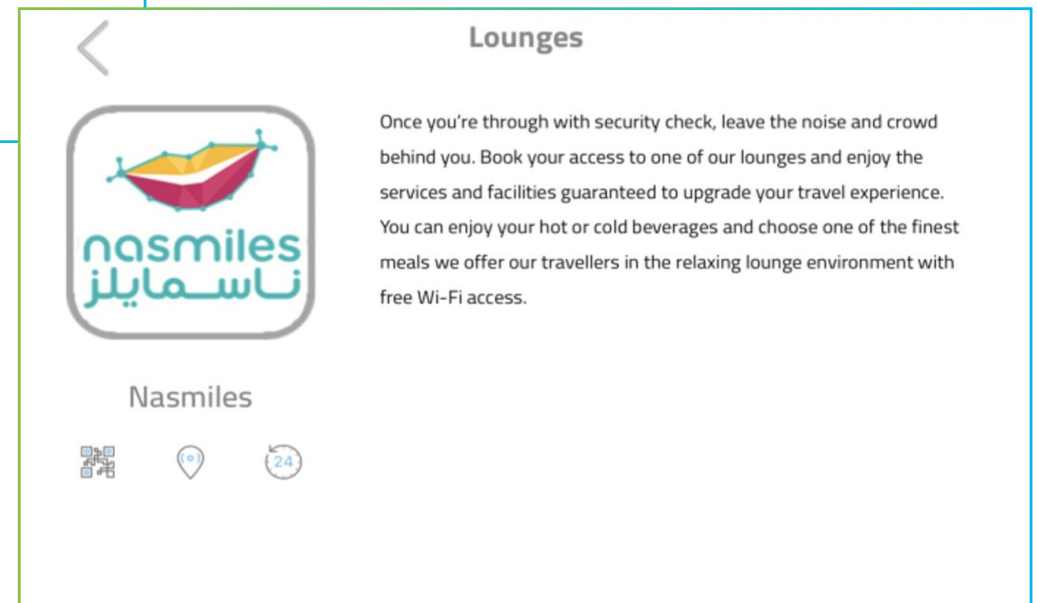
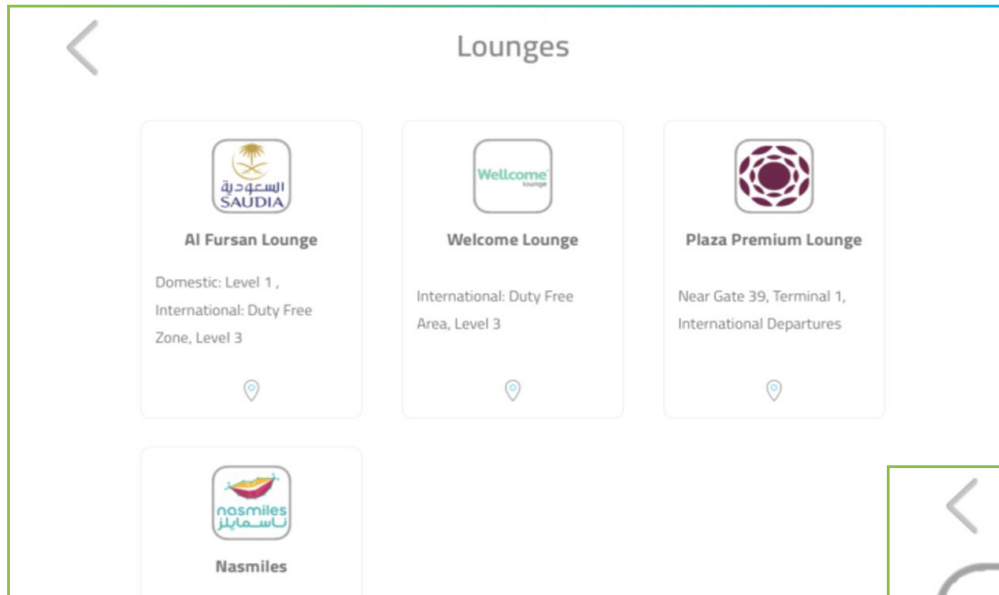


Duty free selection



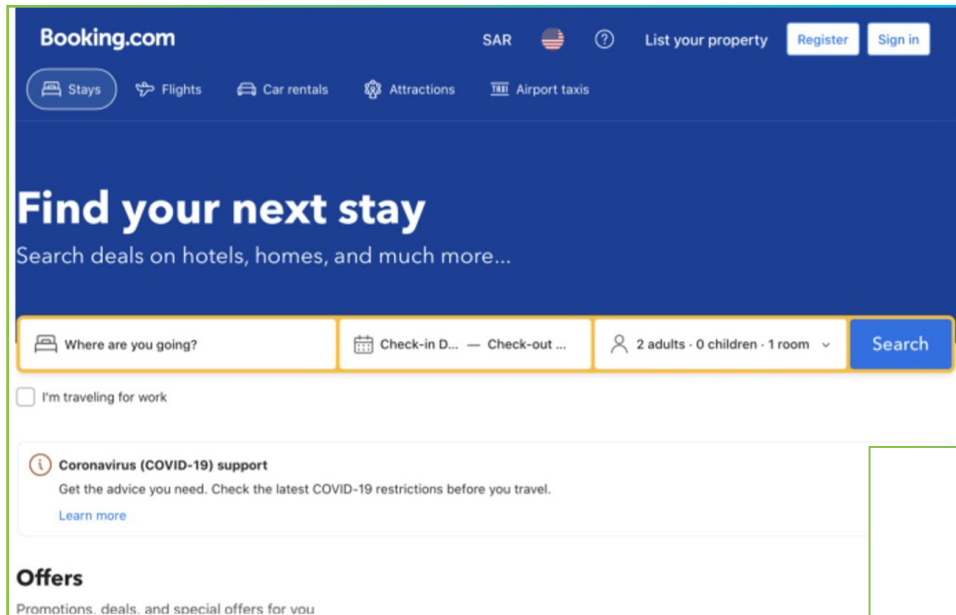
NAVIGO KEY FEATURES

Airport lounges



NAVIGO KEY FEATURES

Web link for hotel reservations



Booking.com SAR List your property Register Sign in

Stays Flights Car rentals Attractions Airport taxis

Find your next stay

Search deals on hotels, homes, and much more...

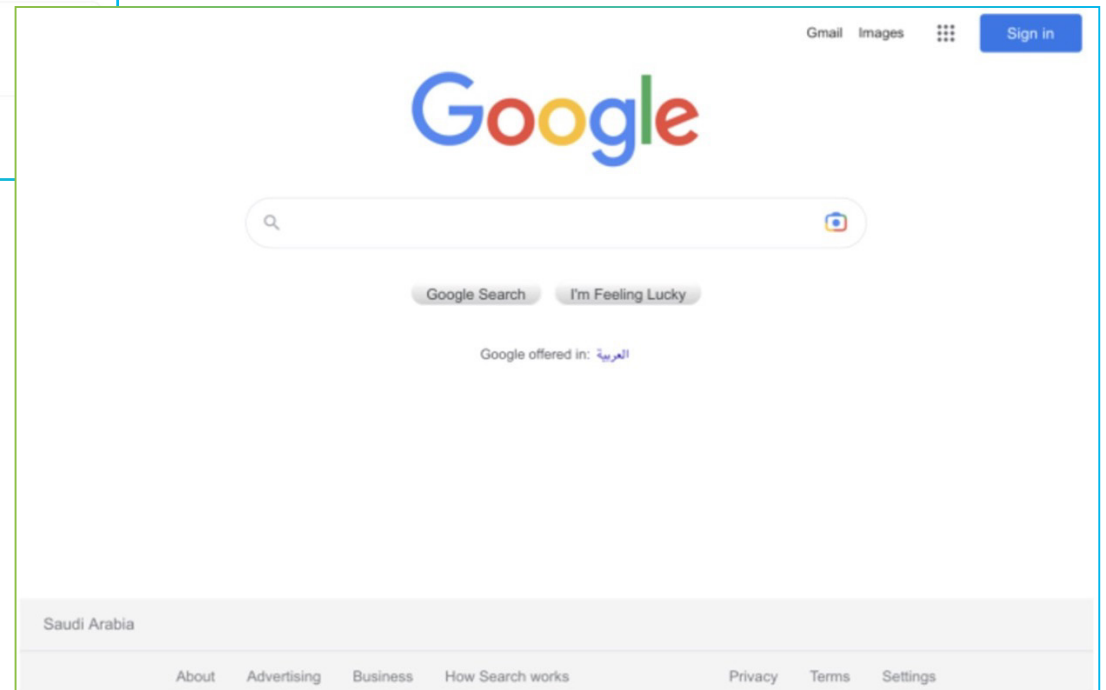
Where are you going? Check-in D... — Check-out ... 2 adults · 0 children · 1 room Search

I'm traveling for work

Coronavirus (COVID-19) support
Get the advice you need. Check the latest COVID-19 restrictions before you travel.
[Learn more](#)

Offers
Promotions, deals, and special offers for you

Google search page



Gmail Images Sign in

Google

Search

Google Search I'm Feeling Lucky

Google offered in: العربية

Saudi Arabia

About Advertising Business How Search works Privacy Terms Settings



NAVIGO KEY FEATURES

Operating airlines page



Complaint & feedback form

Feedback / Complaint Form

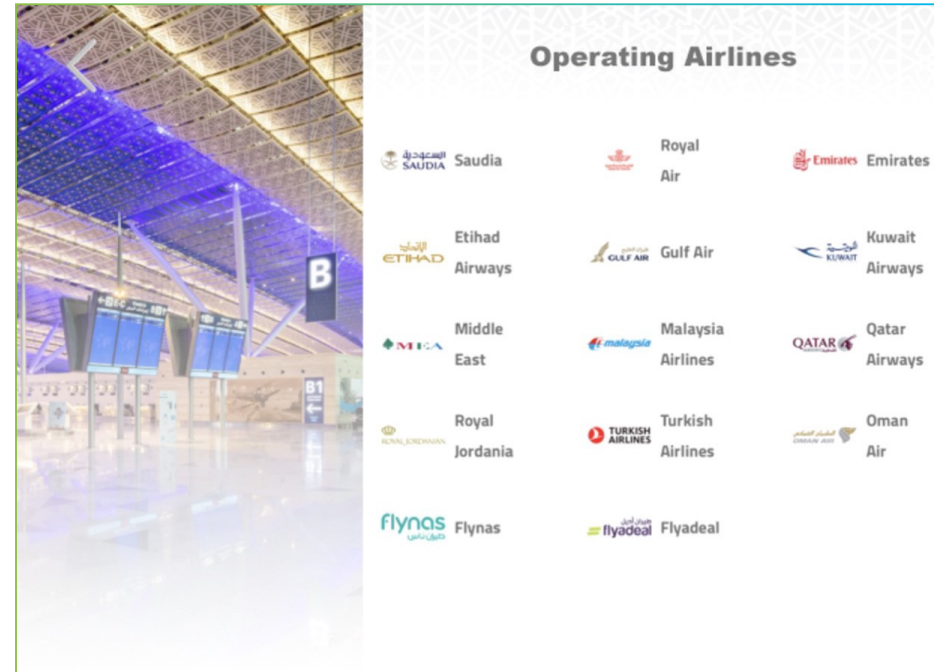
Name

Email

Mobile

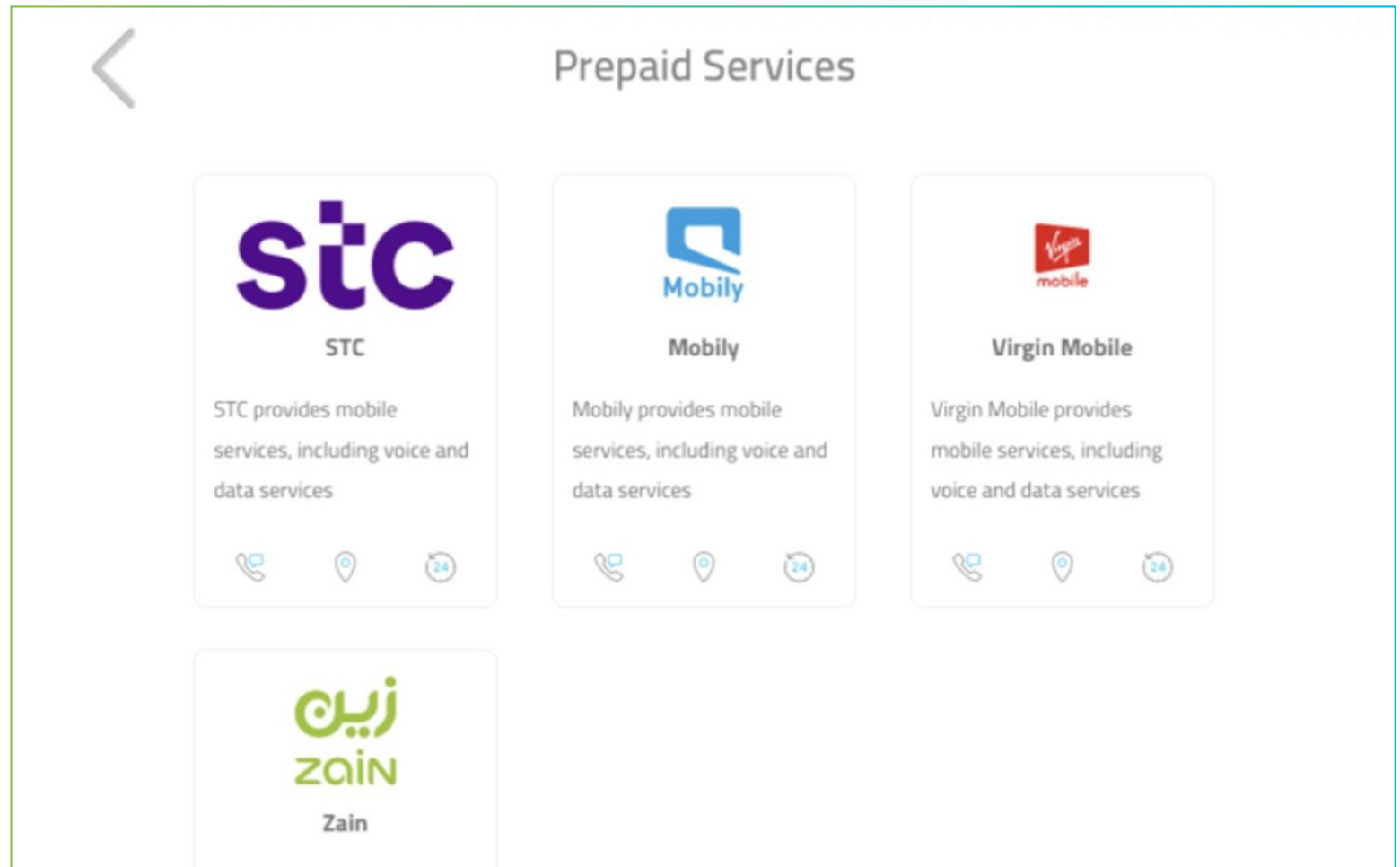
Select Category

Baggage Lost
Service Complaints
Suggestions and Feedback
Lost and found



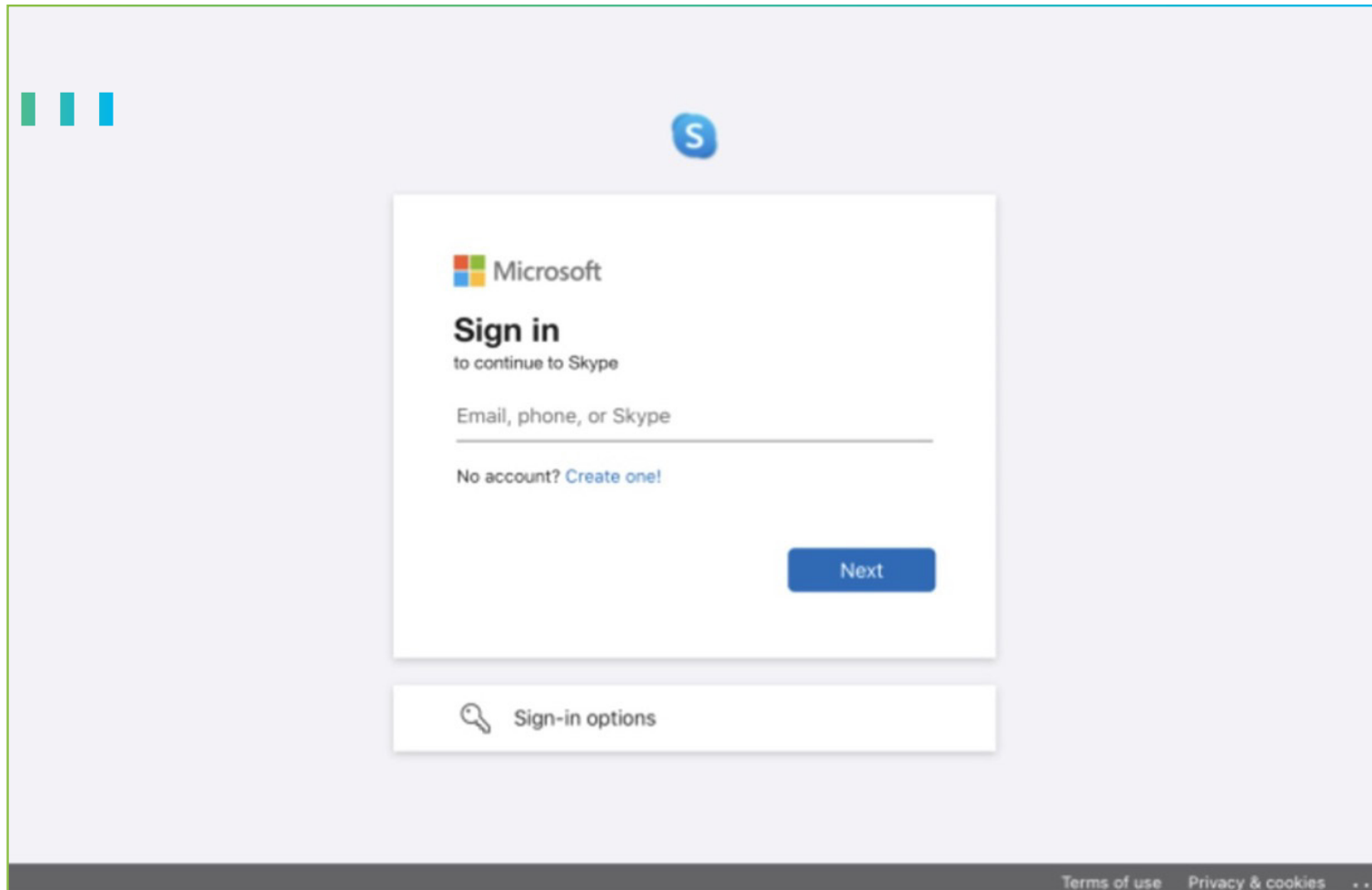
NAVIGO KEY FEATURES

Telecom shops in the airport



NAVIGO KEY FEATURES

Skype Calling functionality



| NAVIGO PROFILE

SUPPORT SERVICES

▶▶▶ SUPPORT & MAINTENANCE SERVICES

The technical support at RSG is an essential part of our services, in order to better serve our clients. We provide our assistance through different channels of communication ranging from phone to email, remote and on-site support. We cover up to four levels of supports:

- Level 1: Initial support level responsible for basic customer issues.
- Level 2: A more in-depth technical support level where our technical experienced engineers offer their expertise on a particular product or service.
- Level 3: Highest level of internal support for handling the most difficult or advanced problems. Our highly skilled product specialists will assist in problem resolution.
- Level 4: Outside support for problems not supported by our company. With our contractual support for some products offered by RSG, we forward the requests to concerned companies and monitor solution implementation.







<https://rsg.one/connect>

RIYADH | JEDDAH

