



| ERP PROFILE

TABLE OF CONTENT

ABOUT RSG DALEEL ERP HRIS MODULES ADDITIONAL DALEEL MODULES BIOVISION TIME AND ATTENDANCE SYSTEM SUPPORT SERVICES



ABOUT US

RSG is a multidisciplinary company with vast expertise and industry knowledge, offering a wide range of tailored services to meet the diverse needs of our clients. Our portfolio encompasses Business Intelligence (BI), Enterprise Resource Planning (ERP), Cybersecurity, IT Services, Gaming Solutions, Marketing, Operations and Maintenance.

By leveraging our extensive capabilities, we provide organizations with a holistic package that addresses their specific requirements. Headquartered in Riyadh, Saudi Arabia, with an additional branch office in Jeddah, we are committed to delivering cutting-edge services to organizations across various industries.

Sustainability is at the core of everything we do. Our pledge is to operate ethically and responsibly by reducing our carbon footprint and minimizing the environmental impact of our operations.

OUR MISSION

At RSG, we are driven by a profound commitment to empower our customers by delivering innovative solutions using AI, Advanced Machine Learning and Big Data Analytics! We strive to support our clients efficiently, enabling them to achieve their business goals with confidence. Our commitment to sustainability goes beyond mere compliance; it is a relentless pursuit of excellence in environment protection.

OUR VISION

As a forward-thinking multidisciplinary company, RSG aspires to be a leader in innovation committed to shaping a brighter future. Since our establishment, we have consistently demonstrated excellence in our services and we aim to continue leading the industry by delivering technology solutions that drive growth and success for our clients. We aspire to contribute to the realization of Saudi Vision, aligning our efforts with the Kingdom's strategic goals for economic diversification, digital transformation and technological advancement.



OUR CORE VALUES







Enterprise Resource Planning (ERP) System

Daleel, the ERP Solution Tailored for your Enterprise.

It is designed to help organizations manage and integrate their core business processes, such as accounting, human resources, inventory management, procurement, customer relationship management, and supply chain management.

The goal of Daleel ERP system is to provide a centralized and unified view of an organization's data and processes, which can help to improve efficiency, reduce costs, and increase visibility into operations.





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Daleel ERP system can be customized to meet the specific needs of an organization and may include features such as workflow automation, reporting and analytics, and collaboration tools.

HUMAN RESOURCES INFORMATION SYSTEM

(HRIS)

HRIS refers to a software system that is used to manage and organize employee data, such as personal information, employment history, job titles, and performance evaluations.

An HRIS system may also include tools for managing payroll, benefits, and other HR-related processes.

These systems are designed to streamline HR operations, reduce paperwork, and provide greater visibility into employee data for better decision-making. HRIS systems are used by organizations of all sizes and are becoming increasingly important as companies rely more heavily on data-driven decision-making.







HUMAN RESOURCES & WORKFORCE MANAGEMENT MODULES

• Manage employees' profiles, payroll, leave, resignation and all other HR related processes.



ATTENDANCE MODULE (BIOVISION)

- State of the art Biometric Time and Attendance system
- Multi Sites with Infinite Schedules
- Employee work hours calculation by minutes
- Payroll and multiple time & attendance reports



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REPORTING MODULE

More than 120 customized reports





BIOVISION TIME & ATTENDANCE SYSTEM

Project Sites Management & Access Control (Punch Container – one of its kind in KSA)



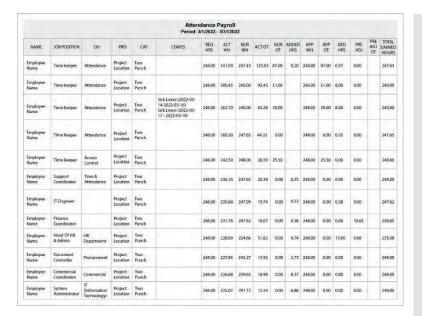
BIOVISION BIOMETRICS AND ATTENDANCE DEVICES

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Fixed & Portable options available Equipped with biometric access control









ADDITIONAL HRIS MODULES



ORGCHART

 Graphical tool that loads the data of the organization from the HR module and display them in a graphical chart.



RECRUITMENT MODULE

 To manage the recruitment process from sourcing to contract and to organize the job openings and applications. It will simply keep track of submitted applications and build a database of expertise and profiles.



PERFORMANCE MANAGEMENT MODULE

• To strengthen the company's key asset - the employees - by reviewing employees' performances, and setting up periodical employee evaluation.



IT SERVICE HELP DESK

 An IT, Operations & Development Support solution managing employees' requests.



As businesses evolve, they often require additional functionality beyond the core Daleel ERP system to meet their specific needs and gain a competitive edge.

To address these evolving requirements, Daleel offers a range of additional modules that can be seamlessly integrated into the existing ERP infrastructure. These modules act as extensions to the core system, providing specialized functionalities to optimize various aspects of business operations.

Daleel Additional modules are:



DOCUMENT MANAGEMENT SYSTEM (DMS) MODULE

The DMS module is intended to: Automate the project related information, Add all metadata required and Manage the files related to each component.



PROJECTS MODULE

 Manages the commercial and billing process as well as the projects and their completion certificates.







Manages the Sales Lifecycle from EPQ till Awards.



PROCUREMENT MANAGEMENT MODULE

 Manages procurement proves from material request form (MRF) to issuing PO.



SALES & MARKETING MODULE

 Manage the company's Customer Relationship Management (CRM)



WAREHOUSE MANAGEMENT SYSTEM MODULE



ACCOUNTING SYSTEM MODULE

The accounting module, is a set of procedures and processes to record, classify, and summarize financial transactions in order to produce accurate and timely financial statements. It provides relevant, reliable, and timely information about the financial health of a business and to support decision-making processes related to budgeting, forecasting and strategic planning.



VIRTUAL BANKS

A tool to manage all the banks transactions from receivables to payments. It manage and distribute the banks balances to Divisions and Projects. It can manage also loans and payments between Divisions and Projects.



BANK FACILITIES

 A tool to manage and organize the organization facilities with many banks: Balances, Limits & Margins.





With the dominance of mobile usage nowadays, Daleel is also available as a mobile App showcasing several features with focus on the end user – the employee.







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Nationality	Passport Number
Lebanese (Lebanese)	N/A Ç
Passport Expiry	Emergency Phone
N/A	N/A
Work Email	Personal Phone
ddaoud@rsg.one	0556970102
EMPLOYMENT INFO	RMATION
Join Date	Line Manager
01/11/2022	273 - Dani
Govt ID	Fahad Sakar Expiry Date
2250929714	14/12/2023
Sponsor	Attendance Schedule
ICAD	Head Office Schedule 9:00:AM 6:00:PM
Attendand	e Dashboard
Payro	ll Details
Le	aves
Му	Team
Pending	Decisions
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HOME	ROFILE MEMOS

SUPPORT SERVICES

SUPPORT & MAINTENANCE SERVICES

The technical support at RSG is an essential part of our services, in order to better serve our clients. We provide our assistance though different channels of communication ranging from phone to email, remote and on-site support. We cover up to four levels of supports:

Level 1: Initial support level responsible for basic customer issues.

Level 2: A more in-depth technical support level where our technical experienced engineers offer their expertise on a particular product or service.

Level 3: Highest level of internal support for handling the most difficult or advanced problems. Our highly skilled product specialists will assist in problem resolution.

Level 4: Outside support for problems not supported by our company. With our contractual support for some products offered by RSG, we forward the requests to concerned companies and monitor solution implementation.

In addition to our support services, we provide adequate training to our clients' staff on operating Daleel.



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RSG | COMPANY PROFILE



RIYADH | JEDDAH

