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# **ABOUT US**

RSG is a multidisciplinary company with vast expertise and industry knowledge, offering a wide range of tailored services to meet the diverse needs of our clients. Our portfolio encompasses Business Intelligence (BI), Enterprise Resource Planning (ERP), Cybersecurity, IT Services, Gaming Solutions, Marketing, Operations and Maintenance.

By leveraging our extensive capabilities, we provide organizations with a holistic package that addresses their specific requirements. Headquartered in Riyadh, Saudi Arabia, with an additional branch office in Jeddah, we are committed to delivering cutting-edge services to organizations across various industries.

Sustainability is at the core of everything we do. Our pledge is to operate ethically and responsibly by reducing our carbon footprint and minimizing the environmental impact of our operations.

# **OUR MISSION**

At RSG, we are driven by a profound commitment to empower our customers by delivering innovative solutions using Al, Advanced Machine Learning and Big Data Analytics! We strive to support our clients efficiently, enabling them to achieve their business goals with confidence. Our commitment to sustainability goes beyond mere compliance; it is a relentless pursuit of excellence in environment protection.

# **OUR VISION**

As a forward-thinking multidisciplinary company, RSG aspires to be a leader in innovation committed to shaping a brighter future. Since our establishment, we have consistently demonstrated excellence in our services and we aim to continue leading the industry by delivering technology solutions that drive growth and success for our clients. We aspire to contribute to the realization of Saudi Vision, aligning our efforts with the Kingdom's strategic goals for economic diversification, digital transformation and technological advancement.



# OUR CORE VALUES



















## **CYBERSECURITY**

#### **Build a Rock Solid Environment**

| CYBERSECURITY PROFILE

In simple terms, RSG's cybersecurity services works on empowering PEOPLE, optimizing PROCESSES, and IMPLEMENTING suitable TECHNOLOGY to achieve optimal levels of CONFIDENTIALITY, INTEGRITY, and AVAILABILITY of information assets.

#### **PEOPLE** Staff Awareness **Professional Skills** Competent **PROCESS** Resources Frameworks CONFIDENTIALITY Governance **Best Practices INFORMATION Audits TECHNOLOGY SECURITY** Software Infrastructure Physical Components **AVAILABILITY** INTEGRITY

#### **CYBERSECURITY SERVICES**

#### **Security Strategy**

Following industry best practices, we build corporate security strategy and align it to business objectives.

#### **Defense in Depth**

A multiple layers of security controls applied throughout the IT systems and network.

#### **ISMS Implementation & Compliance**

Information security management system implementation, example: ISO 27000 family of standards.

#### **Pen Tests**

Penetration testing and red team exercises.

#### **Cybersecurity Awareness**

Cybersecurity Awareness, training, phishing simulations and reporting.





RSG is a proud partner with KnowBe4, the world leaders in Cybersecurity Awareness and Phishing simulations.



#### **Code Review**

Source code review and reverse engineering.

#### **Audit & Compliance**

Cybersecurity audit to ensure compliance with standards such as ISO27001, SOC 2, NCA Guidelines and Aramco SACS-002.

#### **Role-based Training**

A tailored security awareness training that fits the role of the employee within the organization and reduces the risks.

#### DR & BCP

Disaster recovery and business continuity plans are vital part of our information security program.



#### **CYBERSECURITY FRAMEWORK**



#### Identification

Our cybersecurity team can help you understand your organization's most important assets and resources; We help you in asset management, business environment definition, governance requirement definitions, risk assessment, risk management strategy and supply chain risk management.



#### **Protection**

The cybersecurity team at RSG follows standard technical and physical security controls for developing and implementing appropriate safeguards and protecting your critical infrastructure. Under this function, we consider identity management and access control, awareness and training, data security controls, information protection processes and procedures, maintenance and protective technology.





#### **Detection**

RSG helps your business by implementing measures that alert you to cyberattacks. We help you in deploying solutions to detect anomalies and events, and continuously monitoring your infrastructure for early detection processes.



#### Response

The experienced and highly skilled cybersecurity team will ensure your organization has an appropriate response to cyberattacks and other cybersecurity events. RSG offers services such as incident response planning, as well as mitigation and improvements activities.



#### **Recovery**

Our recovery activities implement plans for cyber resilience and ensure your business continuity in the event of a cyberattack, security breach or another cybersecurity event. The recovery offered services include recovery planning.

### **SUPPORT SERVICES**

#### **▶ ▶ SUPPORT & MAINTENANCE SERVICES**

The technical support at RSG is an essential part of our services, in order to better serve our clients. We provide our assistance though different channels of communication ranging from phone to email, remote and on-site support. We cover up to four levels of supports:

- Level 1: Initial support level responsible for basic customer issues.
- Level 2: A more in-depth technical support level where our technical experienced engineers offer their expertise on a particular product or service.
- Level 3: Highest level of internal support for handling the most difficult or advanced problems. Our highly skilled product specialists will assist in problem resolution.
- Level 4: Outside support for problems not supported by our company. With our contractual support for some products offered by RSG, we forward the requests to concerned companies and monitor solution implementation.





In addition to our support services, we provide adequate training to our clients' staff on Cybersecurity.



