

INSIGHT



Small, illegible text blocks, likely representing data or reports, overlaid on a dark background.

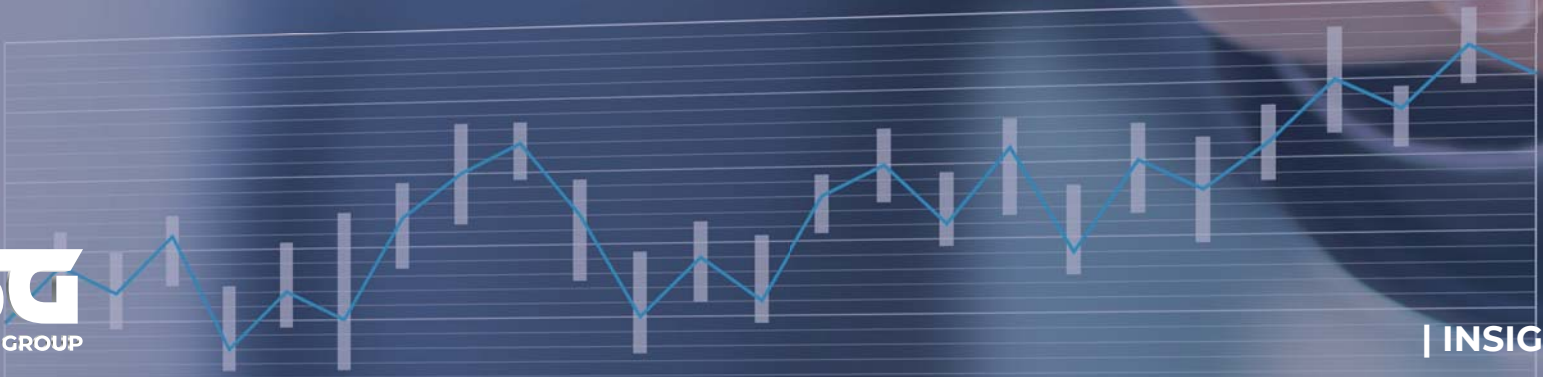


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ABOUT US



RSG technology solutions, providing excellence in technology contracting since 2015.

RSG is an information technology, communication, gaming and stadium solutions provider company. Our headquarters are in Riyadh, Saudi Arabia, with one branch office in Jeddah, Saudi Arabia.

With our extensive experience, we develop a spectrum of solutions for organizations across the business industry. From business intelligence, resource planning, cybersecurity, IT services and media production, to gaming, stadium solutions and maintenance, RSG is able to tailor a full package to meet the organizational needs.

OUR MISSION

We aim to support our customers efficiently by providing the best services and solutions for private and public sectors.

OUR VISION

Rock Solid Group's vision is to become a global leader in customized technological solutions. RSG has been providing excellence in technology contracting since 2015.



OUR CORE VALUES





INSIGHT

Insight | Business Intelligence (BI)

Our Insight - Business Intelligence, is a set of technologies, applications, and practices for collecting, integrating, analyzing, and presenting business information.

BI helps organizations to make better decisions, identify new opportunities, and optimize their operations by providing insights and trends based on data from various sources.

BI can include tools like data warehousing, data mining, dashboards and reporting software, among others and it can be used across industries and functions to improve performance and competitiveness.



SERVICES

- **BI Consultancy:** Our professional team of data scientist is ready to answer your BI-related questions and make the most out of BI solution.
- **BI Development:** A dedicated team of data scientists and developer will design a customized BI solution that meets your business objectives.
- **BI Implementation:** When the design is ready and approved, implementing it is just a matter of time. Dashboard insights will look beautiful!

PRODUCTS

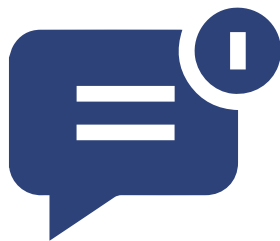
- Airport Insight
- Concrete Insight
- Telematics Insight



WEB AND MOBILE

01 EXPORTING

All reports can be filtered, sliced and diced and can be exported to excel for printing.

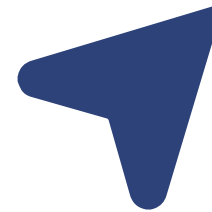


02 NOTIFICATION

Power BI and due to its capabilities of sending notification to its users, we implemented some alerts on specific important number and whenever the rule applied on a specific criteria, a notification will be sent to the user.

03 SHARE

Some additional or private report can be shared with a specific set of users.



04 MOBILE

Power BI is delivered through a branded desktop and mobile version, all end user can either use their mobile application or can use their browser in order to access the reports and dashboards.

SUPPORT SERVICES

▶▶▶ SUPPORT & MAINTENANCE SERVICES

The technical support at RSG is an essential part of our services, in order to better serve our clients. We provide our assistance through different channels of communication ranging from phone to email, remote and on-site support. We cover up to four levels of supports:

- Level 1: Initial support level responsible for basic customer issues.
- Level 2: A more in-depth technical support level where our technical experienced engineers offer their expertise on a particular product or service.
- Level 3: Highest level of internal support for handling the most difficult or advanced problems. Our highly skilled product specialists will assist in problem resolution.
- Level 4: Outside support for problems not supported by our company. With our contractual support for some products offered by RSG, we forward the requests to concerned companies and monitor solution implementation.





In addition to our support services, we provide adequate training to our clients' staff on BI.





RIYADH | JEDDAH

