

IT SERVICES

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ABOUT US



RSG technology solutions, providing excellence in technology contracting since 2015.

RSG is an information technology, communication, gaming and stadium solutions provider company. Our headquarters are in Riyadh, Saudi Arabia, with one branch office in Jeddah, Saudi Arabia.

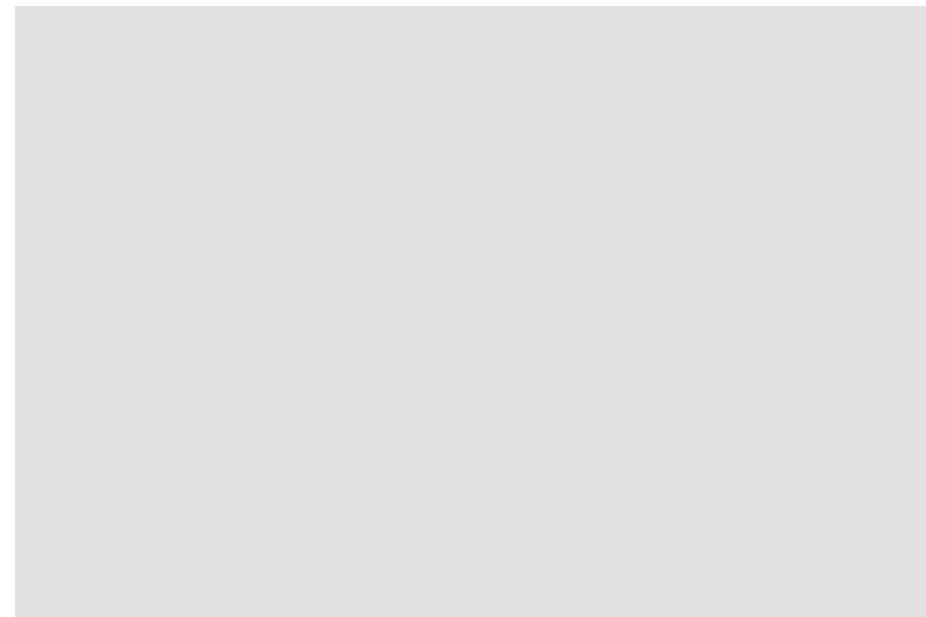
With our extensive experience, we develop a spectrum of solutions for organizations across the business industry. From business intelligence, resource planning, cybersecurity, IT services and media production, to gaming, stadium solutions and maintenance, RSG is able to tailor a full package to meet the organizational needs.

OUR MISSION

We aim to support our customers efficiently by providing the best services and solutions for private and public sectors.

OUR VISION

Rock Solid Group's vision is to become a global leader in customized technological solutions. RSG has been providing excellence in technology contracting since 2015.



OUR CORE VALUES





IT SERVICES

At RSG, we understand that IT services play a crucial role in enabling businesses and individuals to leverage the power of technology to achieve their goals and objectives.

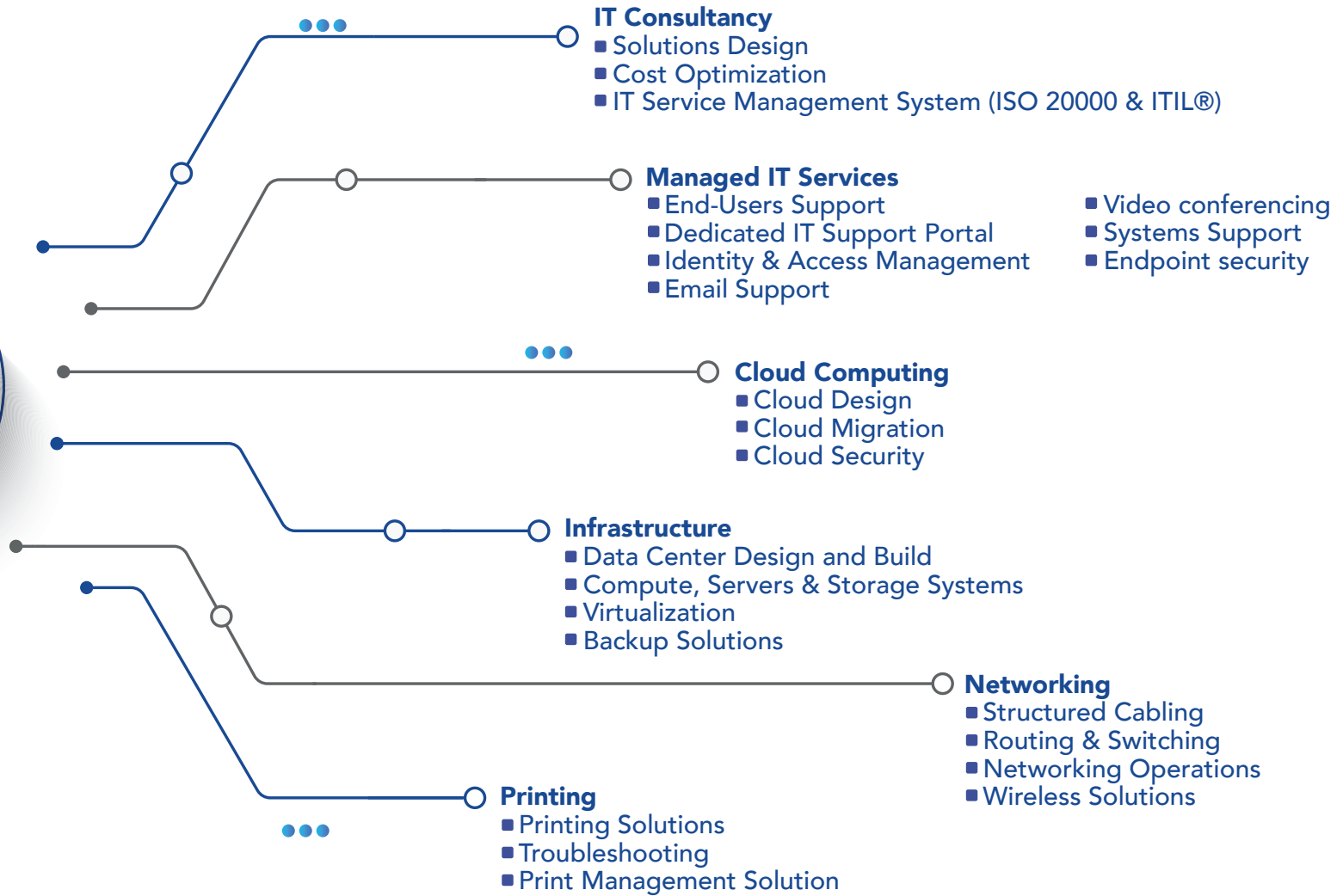
Managed IT services is at the core of what we do at RSG.

Our staff is already handling IT support, networking and systems administration for many clients across Saudi Arabia.

Outsource your IT operations with ease, handover the headache to RSG.



Our services include:



▶▶▶ OUR EXPERTISE & SCOPE OF TECHNOLOGIES



CLOUD SERVICES



INFRASTRUCTURE





COLLABORATION



Microsoft Teams



PRINTING



NETWORKING



MANAGED SUPPORT SERVICES

▶▶▶ The Managed Services at RSG are an essential part of our offering. We provide our assistance through different channels of communication ranging from phone to email, remote and on-site support. We cover up to four tiers, or levels:

- Level 1: Initial support level responsible for basic customer issues.
- Level 2: A more in-depth technical support level where our technical experienced engineers offer their expertise on a particular product or service.
- Level 3: Highest level of internal support for handling the most difficult or advanced problems. Our highly skilled product specialists will assist in problem resolution.
- Level 4: Outside support for problems not supported by our company. With our contractual support for some products offered by RSG, we forward the requests to concerned companies and monitor solution implementation.



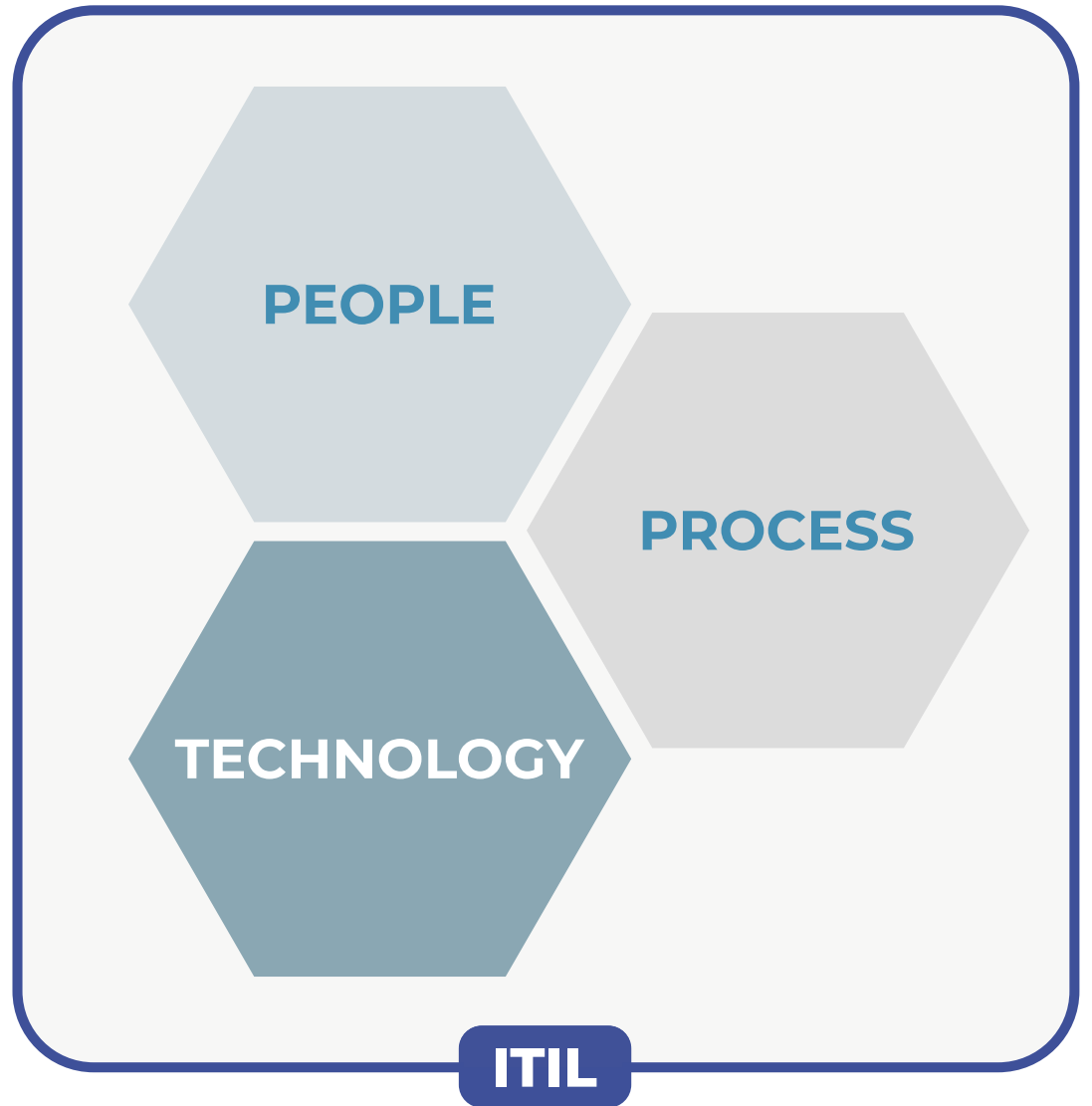


In addition to our support services, we provide adequate training to our clients' staff on operating Daleel.

| IT SERVICES PROFILE

▶▶▶ **OUR METHODOLOGY**

We follow international standards and frameworks to provide efficient IT services.



OUR CLIENTS



OUR EXPERTISE



Software House

Whether you are looking to build your new software, website or mobile app, our developers are ready to start applying the SDLC and integrate it with the many other services provided by RSG such as cybersecurity, IT managed services or marketing.



▶▶▶ SOFTWARE SERVICES

- **UX/UI Design**
Wireframe frames and visual that follow the latest design trends.
- **Website & Web Apps**
Website design and apps design and development.
- **Mobile Apps**
Hybrid and native mobile apps for Android and App Store.







RIYADH | JEDDAH

