CYBER**SECURITY**

TABLE OF CONTENT

ABOUT US

RSG technology solutions, providing excellence in technology contracting since 2015.

RSG is an information technology, communication, gaming and stadium solutions provider company. Our headquarters are in Riyadh, Saudi Arabia, with one branch office in Jeddah, Saudi Arabia.

With our extensive experience, we develop a spectrum of solutions for organizations across the business industry. From business intelligence, resource planning, cybersecurity, IT services and media production, to gaming, stadium solutions and maintenance, RSG is able to tailor a full package to meet the organizational needs.

OUR MISSION

We aim to support our customers efficiently by providing the best services and solutions for private and public sectors.

OUR VISION

Rock Solid Group's vision is to become a global leader in customized technological solutions. **RSG** has been providing excellence in technology contracting since 2015.
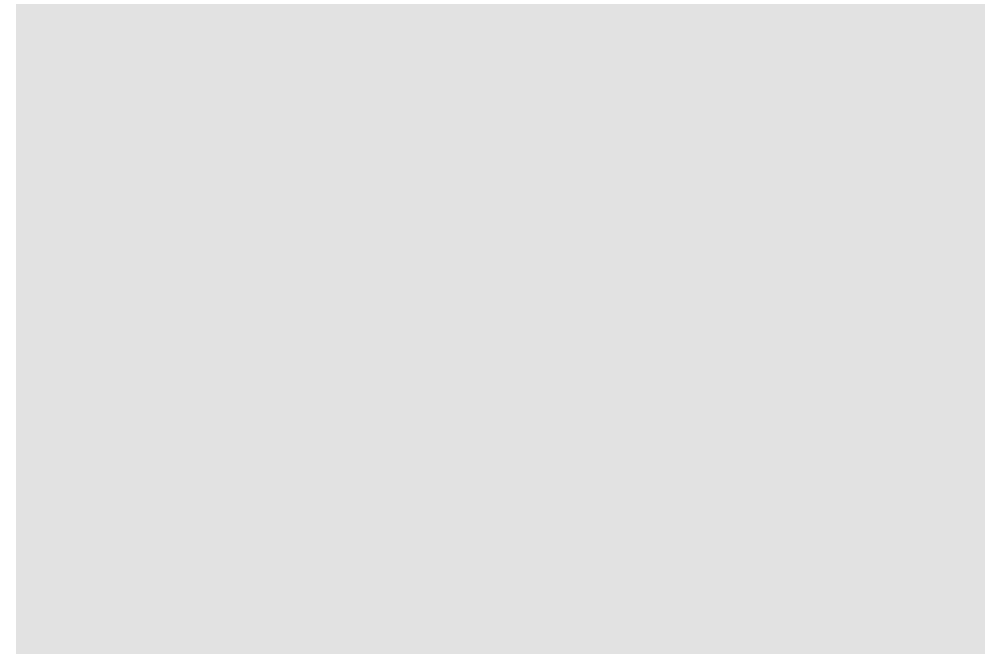
OUR CORE VALUES

INNOVATION

ACCOUNTABILITY

DEDICATION

CLIENT SATISFACTION
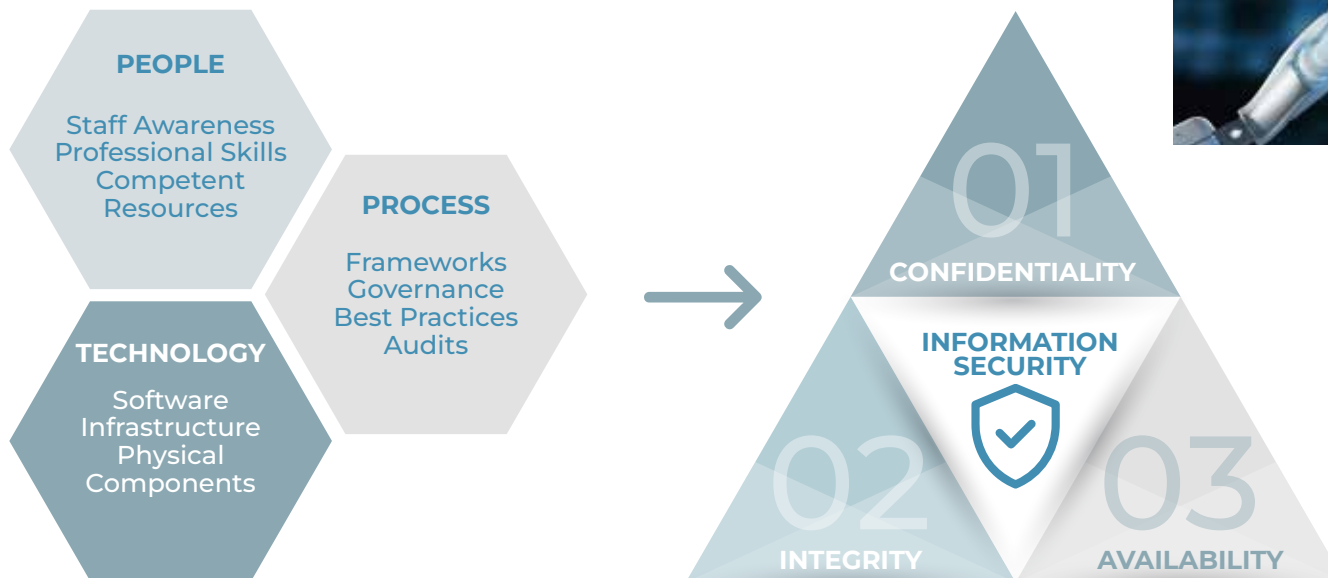
INTEGRITY

TEAMWORK

QUALITY

DIVERSITY

CYBERSECURITY

Build a Rock Solid Environment

In simple terms, RSG's cybersecurity services works on empowering PEOPLE, optimizing PROCESSES, and IMPLEMENTING suitable TECHNOLOGY to achieve optimal levels of CONFIDENTIALITY, INTEGRITY, and AVAILABILITY of information assets.

PEOPLE

Staff Awareness
Professional Skills
Competent
Resources

PROCESS

Frameworks
Governance
Best Practices
Audits

TECHNOLOGY

Software
Infrastructure
Physical
Components

01 CONFIDENTIALITY

INFORMATION SECURITY

02 INTEGRITY

03 AVAILABILITY

► CYBERSECURITY SERVICES

Security Strategy
Following industry best practices, we build corporate security strategy and align it to business objectives.

Defense in Depth
A multiple layers of security controls applied throughout the IT systems and network.

ISMS Implementation & Compliance
Information security management system implementation, example: ISO 27000 family of standards.

Pen Tests
Penetration testing and red team exercises.

Cybersecurity Awareness
Cybersecurity Awareness, training, phishing simulations and reporting.

KnowBe4
Human error. Conquered.

RSG is a proud partner with KnowBe4, the world leaders in Cybersecurity Awareness and Phishing simulations.

Code Review
Source code review and reverse engineering.

Audit & Compliance
Cybersecurity audit to ensure compliance with standards such as ISO27001, SOC 2, NCA Guidelines and Aramco SACS-002.

Role-based Training
A tailored security awareness training that fits the role of the employee within the organization and reduces the risks.

DR & BCP
Disaster recovery and business continuity plans are vital part of our information security program.

▶ CYBERSECURITY FRAMEWORK

Identification

Our cybersecurity team can help you understand your organization's most important assets and resources; We help you in asset management, business environment definition, governance requirement definitions, risk assessment, risk management strategy and supply chain risk management.

Protection

The cybersecurity team at RSG follows standard technical and physical security controls for developing and implementing appropriate safeguards and protecting your critical infrastructure. Under this function, we consider identity management and access control, awareness and training, data security controls, information protection processes and procedures, maintenance and protective technology.

Detection
RSG helps your business by implementing measures that alert you to cyberattacks. We help you in deploying solutions to detect anomalies and events, and continuously monitoring your infrastructure for early detection processes.
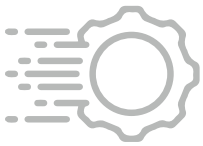
Response
The experienced and highly skilled cybersecurity team will ensure your organization has an appropriate response to cyberattacks and other cybersecurity events. RSG offers services such as incident response planning, as well as mitigation and improvements activities.

Recovery
Our recovery activities implement plans for cyber resilience and ensure your business continuity in the event of a cyberattack, security breach or another cybersecurity event. The recovery offered services include recovery planning.

SUPPORT SERVICES

▶ ▶ ▶ **SUPPORT & MAINTENANCE SERVICES**

The technical support at RSG is an essential part of our services, in order to better serve our clients. We provide our assistance though different channels of communication ranging from phone to email, remote and on-site support. We cover up to four levels of supports:

- Level 1: Initial support level responsible for basic customer issues.

- Level 2: A more in-depth technical support level where our technical experienced engineers offer their expertise on a particular product or service.

- Level 3: Highest level of internal support for handling the most difficult or advanced problems. Our highly skilled product specialists will assist in problem resolution.

- Level 4: Outside support for problems not supported by our company. With our contractual support for some products offered by RSG, we forward the requests to concerned companies and monitor solution implementation.

In addition to our support services, we provide adequate training to our clients' staff on Cybersecurity.